

## Bond Michelle D

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**From:** Corbin Kenneth C  
**Sent:** Tuesday, October 16, 2018 12:25 PM  
**To:** Ryan, Stephen  
**Cc:** Tim Hugo; Fox Diane - ATSC; Ransom, David  
**Subject:** RE: Reiterating FF Meeting Request

We will set up the call. I actually wrote a note to the SP team last week about finding some opportunities for pilots to help inform improvements to FF before we start working the new agreement. This is very timely.

Internal Revenue Service | Office Number (470) 639-3500 | Fax Number 855-863-8342

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**From:** Ryan, Stephen  
**Sent:** Tuesday, October 16, 2018 12:22 PM  
**To:** Corbin Kenneth C  
**Cc:** Tim Hugo ; Fox Diane - ATSC ; Ransom, David  
**Subject:** Reiterating FF Meeting Request

Ken,  
Because of the importance of this issue and the time urgency to make changes that will benefit taxpayers in the Jan. 2019 tax season we respectfully reiterate Tim's earlier request for a phone call this week. I have not darkened your door in 2018 and need your and Diane's attention to this opportunity.  
Steve Ryan

Sent from my iPhone

Begin forwarded message:

**From:** Tim Hugo <[tim.hugo@capnet.org](mailto:tim.hugo@capnet.org)>  
**Date:** October 16, 2018 at 10:29:30 EDT  
**To:** Diane Fox <[diane.l.fox@irs.gov](mailto:diane.l.fox@irs.gov)>  
**Cc:** Steve Ryan <[sryan@mwe.com](mailto:sryan@mwe.com)>, Vickie Hull <[vickie.hull@timhugo.com](mailto:vickie.hull@timhugo.com)>  
**Subject:** FFA: Meeting Request

Diane,  
First, thank you for your leadership at the IRS and for all of your endeavors to engage with industry. Working together, our partnership will continue to produce successful outcomes for the American Taxpayers.  
In our efforts to continue to improve the service that the Free File Alliance provides to low and moderate income Americans, our members have drafted a series of changes to our joint MOU. The genesis of these changes are directly derivative from your suggested improvements to the program. So as to implement these changes for the coming tax season, Steve and I would like to officially request a meeting with you and Ken. We could do a conference call or because of the urgent nature of this issue, we could meet in Atlanta.  
Best,  
Tim Hugo

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